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Manager Quality and Safety

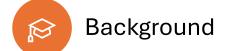
Zambia Civil Aviation Authority



Presentation Content

















Presentation Objective

• To provide an overview of the Safety Data Collection and Processing System (SDCPs) for Zambia, highlighting key developments, current status, and future aspirations.



Introduction

- Zambia's Safety Data Collection and Processing System (SDCPS) enhances safety data management across sectors, ensuring robust governance, evidence-based, and data-driven decision making.
- The establishment of Zambia's SDCPS commenced after the transformation of the Department of DCA into the Civil Aviation Authority in 2015 and has made steady strides since then.





As per Annex 19, Section 5, Subsection 5.1.1, SDCPS encompasses systems, databases, and schemes for processing, reporting, and exchanging safety information, including:

- Accident and incident investigation records
- Mandatory incident reporting systems
- Voluntary incident reporting systems
- Self-disclosure reporting systems

Authority

The Safety Management Systems Manual (SMS) 4th Edition of 2018 encourages organizations to implement Safety Data Collection and Processing Systems (SDCPS) to ensure compliance and enhance safety.

Key aspects include:

- Data Collection
- Analysis
- Data Protection
- Reporting
- Integration





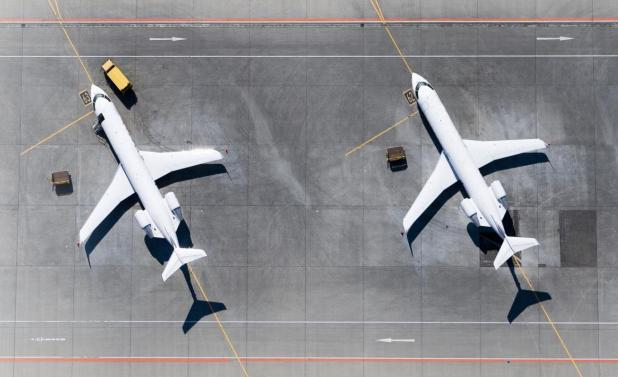
Authority

 The Zambia Civil Aviation Requirements (ZCARs) Part 15, Revision 2 of 2021, authorizes the implementation of Safety Data Collection and Processing Systems (SDCPS) to enhance aviation safety.



Background (Where we have come from)

- The Civil Aviation Authority (CAA)
 was established by Act No. 7 of 2012, in 2015
 as an autonomous Aviation Regulator. This
 was in line with international best practice and
 to enable the creation of an effective safety
 oversight authority (CAA) in Zambia.
- **ZCARS Introduced**: Established Regulations under Act No. 7 of 2012 to domesticate Annex 19 requirements.
- TGMs Developed: Standardized procedures and guidance for safety data submission.
- Safety Data Systems Order issued: Mandated internal instructions for collecting, storing, and analyzing aviation safety data in Zambia.





Data Collection





Data Processing

 Consideration is made to the collected data in relation to safety data processing, including: data quality, aggregation, fusion, and filtering.



Data Quality

Data Quality relates to data that is clean and fit for purpose. It involves the following aspects;

- Cleanliness
- Relevance
- Timeliness
- Accuracy and Correctness



Aggregation of Safety Data and Safety Information

 Data Aggregation is when safety data and safety information is gathered and stored in the organization's SDCPS and expressed in a summary form for analysis.



Data Fusion

 Data fusion is the process of merging multiple safety data sets to produce more coherent, linked and useful safety data than that provided by any individual set of safety data.



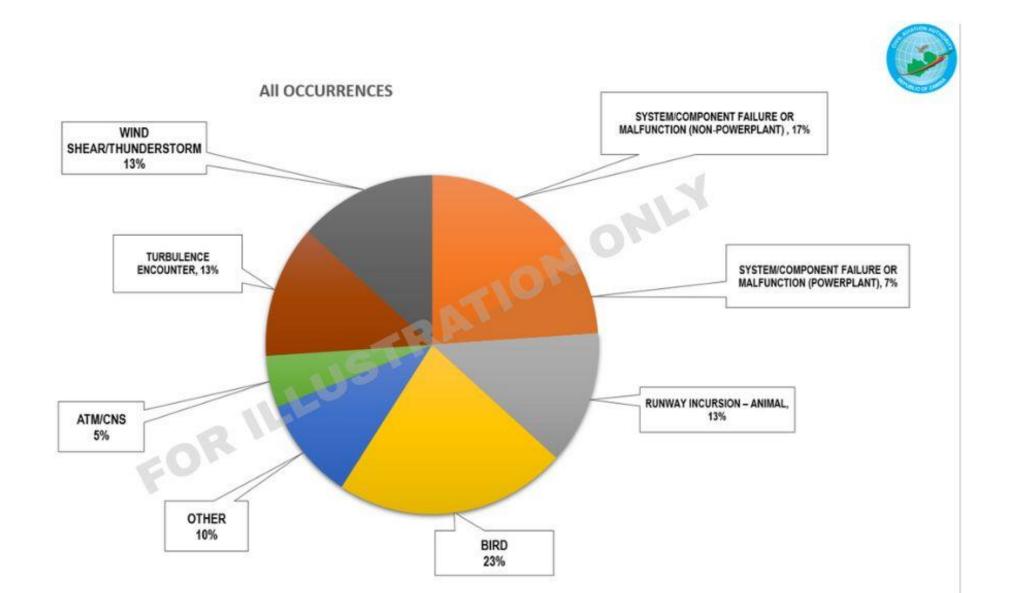
Filtering of Safety Data and Safety Information

 Safety data filtering refers to a wide range of strategies or solutions for refining safety data sets.

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DATE OF OCCURRENCE	DATE REPORTED	AIRCRAFT TYPE	AIRCRAFT (INVOLVED) REGISTRATION	OPERATOR CATEGORY	OPERATOR	LOCAL/FOREIN	LOCATION	OCCURRENCE GROUP	CATEGORY OF OCCURRENCE	DESCRIPTION	INFORMATION SOURCE	INFORMATION RECEIPTIENT	INVESTIGATORS
4-May-23	5-May-23	BE 55	9J-100X	Commercial	Local	Commercial	OTHER	AIRCRAFT	FAILURE OR MALFUNCTION	landing gear tyre burst on landing. No damage to the			
7-May-23		C206	5,FXXX	Commercial		Local	KKIA	AIRCRAFT		landing, reported having a flat tyre RFS were called and assisted.	ZACL		
8 May-23		C401	91-3000	Commercial		Local	KKKA	AIRCRAFT	FAILURE OR MALFUNCTION (NON-POWERPLANT)	while taking for circuits and landing, returned to the hangars at taxiway A1	ZACL		
	7-May-23	7-May-23	7-May-23 C206	7-May-23 C206 SJ-XXX	7-May-23 C206 SJ-XXX Commercial	7-May-23 C256 SJ-XXX Commercial	7-May-23 C206 S.F-XXX Commercial Local	7-May-23 C296 SJ-XXX Commercial Local KNIA	7-May-23 C206 SJ-XXX Commercial Local KNGA ARCRAFT	4-May-23 5-May-23 BE 55 SJ-XXX Commercial Local Commercial OTHER AIRCRAFT FAILURE OR MALFUNCTION (NON-POWERPLANT) 7-May-23 C206 SJ-XXX Commercial Local KKIA AIRCRAFT SYSTEMICOMPONENT FAILURE OR MALFUNCTION (NON-POWERPLANT) 8-May-23 C401 SJ-XXX Commercial Local KKIA AIRCRAFT SYSTEMICOMPONENT FAILURE OR MALFUNCTION (NON-POWERPLANT)	4-May-23 5-May-23 BE 55 \$J-100; Commercial Local Commercial OTHER AIRCRAFT FAILURE OR MALFUNCTION (NON-POWERPLANT) and aircraft. 7-May-23 C206 \$J-XXX Commercial Local KKIA AIRCRAFT FAILURE OR MALFUNCTION (NON-POWERPLANT) The aircraft toxical of the hangars safely. 8-May-23 C401 \$J-XXX Commercial Local KKIA AIRCRAFT FAILURE OR MALFUNCTION on the 8th at 07-41 UTC; \$JXXXX safely.	4-May-23 BE 55 9J-XXX Commercial Local Commercial OTHER AIRCRAFT FAILURE OR MALFUNCTION (NON-POWERPLANT) T-May-23 C206 SJ-XXX Commercial Local KKIA AIRCRAFT SYSTEMICOMPONENT FAILURE OR MALFUNCTION (NON-POWERPLANT) B May-23 C401 SJ-XXX Commercial Local KKIA AIRCRAFT SYSTEMICOMPONENT FAILURE OR MALFUNCTION (NON-POWERPLANT) SYSTEMICOMPONENT The arcraft twied to the hangars safety. SYSTEMICOMPONENT On the 8h at 07-41 UTC, 9JXXXX SAFETY SAF	4-May-23 5-May-23 BE 55 8J-XXX Commercial Local Commercial OTHER AIRCRAFT FAILURE OR MALFUNCTION (NON-POWERPLANT) aircraft. 7-May-23 C206 SJ-XXX Commercial Local KXQA AIRCRAFT SYSTEMCOMPONENT FAILURE OR MALFUNCTION (NON-POWERPLANT) The aircraft soled to the hangars safely. 8-May-23 C401 9J-XXX Commercial Local KXQA AIRCRAFT SYSTEMCOMPONENT FAILURE OR MALFUNCTION (NON-POWERPLANT) The aircraft soled to the hangars safely. 8-May-23 C401 9J-XXX Commercial Local KXQA AIRCRAFT SYSTEMCOMPONENT FAILURE OR MALFUNCTION (NON-POWERPLANT) on the 8th airCR-41 UTC, 9JXXXX while taxwing the circuits and landing. ZACL instance to the hangars at taxwinay AT instance to the hangars at tax

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INFORMATION RECEIPTIEN	IT INVESTIGATORS	STATUS	CASUAL FACTORS (TECHNICAL, TRAINING (PILOT/ATC/ENGINEER), PROCEDURAL DEVIATION, FATIGUE, WORKLOAD PEAK, WEATHER)	PROBABLE CAUSE	CONSEQUENCE	IMPACT +	LIKELIHOO0	INHERENT RISK RATING	ROOT CAUSE
		-01							
		60,							







Data Analysis

- Data is analyzed for the purposes of adding value, making such data useful.
- Such analysis includes Aviation Safety Risk Analysis.
- Aviation Safety Risk Analysis is the process of evaluating safety hazards, determining the likelihood (probability) and severity of associated outcomes, and identifying effective mitigation strategies to manage or reduce those risks.





Table 1. Safety risk probability table

Likelihood	Meaning	Value
Frequent	Likely to occur many times (has occurred frequently)	5
Occasional	Likely to occur sometimes (has occurred infrequently)	4
Remote	Unlikely to occur, but possible (has occurred rarely)	3
Improbable	Very unlikely to occur (not known to have occurred)	2
Extremely improbable	Almost inconceivable that the event will occur	1

Safety Risk Severity Table

Table 2. Example safety risk severity table

Severity	Meaning	Value
Catastrophic	Aircraft / equipment destroyed	Α
	Multiple deaths	
Hazardous	 A large reduction in safety margins, physical distress or a workload such that operational personnel cannot be relied upon to perform their tasks accurately or completely 	В
	Serious injury	
	Major equipment damage	
Major	 A significant reduction in safety margins, a reduction in the ability of operational personnel to cope with adverse operating conditions as a result of an increase in workload or as a result of conditions impairing their efficiency 	
	Serious incident	
	Injury to persons	
Minor	Nuisance	D
	Operating limitations	
	Use of emergency procedures	
	Minor incident	
Negligible	Few consequences	Е



Risk Matrix

Table 3. Example safety risk matrix

Safety Risk		Severity						
Probability		Catastrophic A	Hazardous B	Major C	Minor D	Negligible E		
Frequent	5	5A	5B	5C	5D	5E		
Occasional	4	4A	4B	4C	4D	4E		
Remote	3	3A	3B	3C	3D	3E		
Improbable	2	2A	2B	2C	2D	2E		
Extremely improbable	1	1A	1B	1C	1D	1E		



Action Plan

Table 4. Example of safety risk tolerability

Safety Risk Index Range	Safety Risk Description	Recommended Action
5A, 5B, 5C, 4A, 4B, 3A	INTOLERABLE	Take immediate action to mitigate the risk or stop the activity. Perform priority safety risk mitigation to ensure additional or enhanced preventative controls are in place to bring down the safety risk index to tolerable.
5D, 5E, 4C, 4D, 4E, 3B, 3C, 3D, 2A, 2B, 2C, 1A	TOLERABLE	Can be tolerated based on the safety risk mitigation. It may require management decision to accept the risk.
3E, 2D, 2E, 1B, 1C, 1D, 1E	ACCEPTABLE	Acceptable as is. No further safety risk mitigation required.



Real World Example

d	Ä	В	С	D	E	F	G	Н
1	VARIABLE	RISK FACTOR	NUMBER OF OCCURENCES	PERCENTAGE OF OCCURRENCE	SEVERITY	NUMERICAL SEVERITY VALUE	LIKELIHOOD	INHERENT RISK RATING
2	SYSTEM/COMPONENT FAILURE OR MALFUNCTION (NON-POWERPLANT)	R6	24	17%	D	3	4	40
3	SYSTEM/COMPONENT FAILURE OR MALFUNCTION (POWERPLANT)	R12	10	7%	В	2	4	
4	RUNWAY INCURSION - ANIMAL	R21	18	13%	A	1	4	40.
5	BIRD	R22	32	23%	В	2	5	
6	OTHER	R14	14	10%	D	4	2	2D
7	ATM/CNS	R23	7	5%	В	2	3	38
8	TURBULENCE ENCOUNTER	R29	18	13%	D	4	4	4D
9	WIND SHEAR/THUNDERSTORM	R19	19	13%	D	4	3	30
10	Total		142	100%				Š.



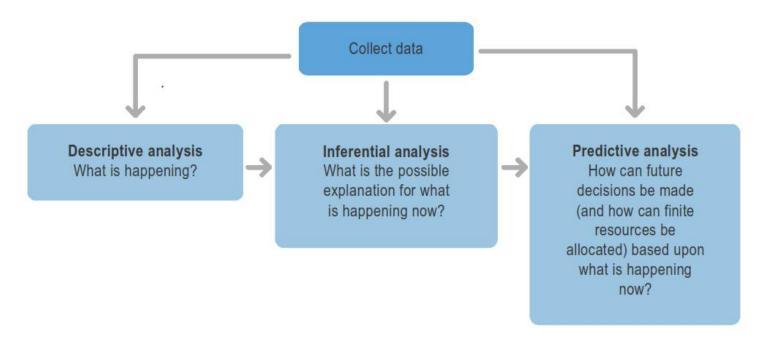
Heat Map







Data-Driven Decision Making





Mitigation Forums

- The Internal Aviation Safety Committee comprising inspectorate and other relevant experts (within the CAA).
- The National Aviation Safety Committee A high state-level committee comprising representatives of institutions relevant to the enhancement and maintenance of safety.



Looking Ahead

- Enhancing the taxonomy
- Simplifying data reporting by making it digital and real-time automated
- Deploy ECCAIRS system to enhance occurrence reporting to ICAO
- Enhancing Data Protection and Data Governance.



Conclusion

- SDCP is an evolving system considering where we have come from, where we are now, and where we are going.
- Zambia's SDCPS, aligned with ICAO Annex 19, enhances aviation safety through robust data collection, analysis, and reporting. Evolving from manual systems to digital solutions like ECCAIRS and Safety Management Oversight Systems (SOMS).