



DANGEROUS GOODS PANEL (DGP)

TWENTIETH MEETING

Agenda Item 2: Development of recommendations for amendments to the Technical Instructions for the Safe Transport of Dangerous Goods by Air (Doc 9284) for incorporation in the 2007-2008 Edition

CHECK-IN PROCEDURES

(Presented by G. Leach)

1. INTRODUCTION

1.1 DGP/20-WP/56 Proposal 4 refers to questioning of passengers with regard to dangerous goods in baggage. The text below is an extract from a UK Civil Aviation Authority Flight Operations Department Communication (FODCOM) on the same subject and is presented to the panel for information.

6 DISPLAY AND USE OF DANGEROUS GOODS NOTICES

6.1 It has become apparent that notices containing pictures of articles that passengers must not carry in their hand or checked baggage ('dangerous goods notices') are not always in evidence at all places where passengers check in prior to flight.

6.2 Operators are reminded that they have an obligation, in accordance with the Air Navigation (Dangerous Goods) Regulations, to ensure that dangerous goods notices are displayed prominently at such places. It is suggested that operators' Quality System audit programmes should include surveys of check-in areas and ticket sales desks under his management in the United Kingdom and overseas to ensure compliance with the Regulations.

6.3 It was observed recently that one UK air operator has instructed the check-in staff he employs to ask passengers, after the required questions on baggage security, "Do you have any of these items with you or in your baggage?" pointing to the adjacent dangerous goods notice. As this seems to be a quick and effective way of making best use of these notices, operators are invited to consider issuing similar instructions to their

check-in staff, both those they employ directly and those they contract to provide a check-in service.

6.4 Supplies of dangerous goods notices in sizes A3 and A5 can be obtained free of charge from the Dangerous Goods Office, Aviation House, Gatwick Airport South, West Sussex RH6 OYR. Telephone +44 (0)1293 573800 Fax +44 (0) 1293 573991 E-mail dgo@srg.caa.co.uk

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