



WORKING PAPER

**DANGEROUS GOODS PANEL (DGP)
WORKING GROUP MEETING (DGP-WG/17)**

Montreal, 24 to 28 April 2017

Agenda Item 2: Development of recommendations for amendments to the *Technical Instructions for the Safe Transport of Dangerous Goods by Air (Doc 9284)* for incorporation in the 2019-2020 Edition

2.7: Part 7 — Operator's Responsibilities

PASSENGER NOTIFICATION SYSTEM

(Presented by B. Carrara)

SUMMARY

This working paper proposes to make the passenger acknowledgment described in Paragraph 5.1.1 of Part 7 broader than it is in the current text.

Action by the DGP-WG: The DGP is invited to revise Part 7;5.1.1 of the Technical Instructions through one of the options presented in the appendix to this working paper.

1. INTRODUCTION

1.1 The twenty-fifth meeting of the Dangerous Goods Panel (DGP/25, Montreal, 19 to 30 October 2015) agreed to amend the old requirements for notification of passengers about dangerous goods that they are forbidden to carry aboard an aircraft. The rationale was to make Part 7;5.1 less prescriptive and more outcome-based so as to provide more stability in the provisions.

Technical Instructions 2017-2018 (text from Addendum/Corrigendum No. 1):

If the ticket purchase and/or boarding pass issuance can be completed by a passenger without the involvement of another person, the notification system must include an acknowledgement by the passenger that he or she has been presented with the information.

1.2 In previous editions of the Technical Instructions, the confirmation from the passenger that he or she understood the restrictions applicable to dangerous goods in baggage had been applicable only to situations of non-assisted ticket purchase and/or boarding pass issuance. The concept in the

current edition is not different than that. However, we consider that a confirmation must be obtained from the passenger even when those procedures are conducted with the involvement of a person acting on operator's behalf.

1.3 Therefore, the first proposal is to make the acknowledgment by the passenger applicable to all ticket purchase and boarding pass issuance situations (Option 1), even being a verbal confirmation that the passenger understands the applicable restrictions for dangerous goods in baggage.

1.4 This paper also addresses the lack of indication of understanding from the passenger. Would an "acknowledgment that he or she has been presented with the information" be sufficient to seek confirmation from the passenger that he or she understands and complies with the dangerous goods restrictions in baggage? Or would it be necessary for a more assertive expression like the one in the previous edition of the Technical Instructions ("indicated that they have understood the restrictions ...")? This issue is addressed in Option 2.

1.5 In this sense, Option 2 addresses the fact that the passenger should not only be presented with the information about dangerous goods restrictions but also indicate that he or she understands these restrictions and the importance of following the regulations.

2. ACTION BY THE DGP-WG

2.1 The DGP-WG is invited to consider whether passenger acknowledgment about the dangerous goods restrictions in baggage is applicable to assisted ticket purchase and boarding pass issuance or not, as presented in Option 1 of the appendix to this working paper.

2.2 The DGP-WG is also invited to consider the necessity for an indication of understanding from the passenger about dangerous goods restrictions in baggage, as presented in Option 2 of the appendix to this working paper.

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APPENDIX

PROPOSED AMENDMENT TO PART 7 OF THE TECHNICAL INSTRUCTIONS

Option 1

Part 7

OPERATOR'S RESPONSIBILITIES

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Chapter 5

PROVISIONS CONCERNING PASSENGERS AND CREW

5.1 INFORMATION TO PASSENGERS

5.1.1 Operators must inform passengers about dangerous goods that passengers are forbidden to transport aboard an aircraft. The notification system must be described in their operations manual and/or other appropriate manuals. ~~If the ticket purchase and/or boarding pass issuance can be completed by a passenger without the involvement of another person, the notification system~~ and must include an acknowledgement by the passenger that he or she has been presented with the information. The information must be provided to passengers:

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Option 2

Part 7

OPERATOR'S RESPONSIBILITIES

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Chapter 5

PROVISIONS CONCERNING PASSENGERS AND CREW

5.1 INFORMATION TO PASSENGERS

5.1.1 Operators must inform passengers about dangerous goods that passengers are forbidden to transport aboard an aircraft. The notification system must be described in their operations manual and/or other appropriate manuals. ~~If the ticket purchase and/or boarding pass issuance can be completed by a passenger without the involvement of another person, the~~ The notification system must include an acknowledgement by the passenger that he or she has been presented with the information and an indication that he or she has understood the restrictions on dangerous goods in baggage. The information must be provided to passengers:

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