

## Jueun Lee



Currently, Ms. Jueun Lee works as the officer of the Digital Learning design and development officer of the Training Design and Development (TDD) Unit in the Global Aviation Training (GAT) Section of the ICAO Technical Cooperation Bureau (TCB).

As a Digital Learning design and development Officer at ICAO, I have launched the Key Competencies Programme (KCP) and Aerodrome Restart Training Programme (iPack) successfully during the challenging time of COVID-19 pandemic.

<https://www.icao.int/training/Pages/key-competencies-programme.aspx>

At ICAO, her main responsibilities include:

- Manages the development, update, and upgrade of ICAO online courses to ensure the effective implementation of the competency-based training methodology
- Manages the GAT Learning Management System (LMS)
- Implement digital learning strategies and Innovation tools
- Manage and coordinate the multimedia design/ video production team
- Applies various multimedia and user experience designs to develop interactive and effective online courses

Prior to joining ICAO, she worked in the Educational Technology unit, McGill University and Training division at IATA, other training private companies over 12 years, Throughout the years, she has acquired extensive experience in digital training programmes for adult learners, and her background includes substantial experience in the full cycle of training product development: lead planning phase, analysis, development, design, implementation, and evaluation.

Ms. Jueun Lee holds a Master's degree in Graphic and Multimedia. As her final essay, she focused on Ubiquitous computing User experience and Internet of Things (IoT) in 2005.

- *Design d'interace de l'informatique omnipresente à domicile*